Quality, Equity, Dignity
A Network for Improving Quality of Care for Maternal, Newborn and Child Health

TANZANIA

Summary of implementation readiness

1. National QI approach: 5/6
2. Selection of learning sites: 0/3
3. QI management and response system: 5/6
4. QI coaching system and structure: 0/5
5. Measurement: 0/6
6. Orientation to districts and facilities: 0/3
7. National learning hub: 0/5

Response: yes

< 50% 50% - 60% > 60%

1. National Quality Improvement Approach
   - National QI approach: Developed/available
     - Previously developed/ongoing: Yes
     - Specific program:
     - Efforts to develop national MSHQ standards ongoing
   - National package on QI interventions agreed upon through review and consultation
     - Standardized management and recognition (SMIR) and Star rating are examples of QI interventions
     - Plan to harmonize National QI approaches
   - Key interventions in national QI package developed (specify type of interventions)
     - Leadership and organization management
       - Technical Working Group (TWG); National QI Committee
       - Proposed to establish a National/Ministry Steering Committee on QI chaired by Chief Medical Officer
     - "QI" coaching
       - There are no coaches/mentors in UNICEF-supported districts implementing QI
     - Clinical mentorship
       - Exists for some programmes such as NFI and RCH
       - National clinical mentorship guide being developed
     - Audit and feedback
       - For Maternal and Neonatal death reviews
       - Improving data systems
         - Data quality improvement exist under HESP/FAS/FRMRC/MNHQ data included in data quality assessments (quarterly basis)
         - Learning network/systems, including collaborative learning:
           - In selected districts where Quality Improvement initiatives are taking place (UNICEF and GIZ supported)
           - Performance-based financing
             - In selected regions under the support of GPF and the Health Basket
         - Policy/professional development
           - National QI strategy and RHQ/HQ strategy available
     - 4. QI Coaching System & Structure
       - A post of QI coaches/mentors developed/available
         - Some programs have developed QI coaches
         - Overall QI mentorship and coaching is weak
         - There is no national QI coaching or mentoring approach
       - Clinical mentorship program/ approach agreed and developed
         - Supervisory and mentorship guidelines have a chapter on mentorship and coaching
         - Plan for training QI focal points in mentorship and coaching
         - RCH is in the process of finalizing the National mentorship guidelines
       - Nationally agreed ToR for QI coaches developed
       - Nationally agreed ToR for clinical mentors developed
         - ToR for coaches does not exist
         - ToR for clinical mentors does not exist
       - Support system for QI coaches and clinical mentors agreed
         - System has not been established

2. Selection of Learning Sites
   - Criteria for selection of learning districts developed and agreed
     - Under discussion
     - Suggested criteria:
       - Willingness of the district to participate in quality improvement processes
       - Availability of partners to support the implementation
       - Commitment of resources from district level
     - Learning districts selected
       - Proposed 1) (main) and 2) Singida
         - District Council in Singida
       - Learning sites/selected districts:
         - Selected (specify name and any supporting partners)
     - Baseline situational analysis at sites conducted
       - Initial resource provision to support sites
       - Will be part of action plan. Planned for Q1 2018

3. QI Management and Response System
   - National monitoring framework for MNCH quality developed
     - Not developed
     - Planned for 2018 after the meeting
     - Some QoC indicators identified through DHIS 2
     - Common set of QI axes across districts agreed
       - To be agreed by March 2017
     - System of reporting agreed and necessary tools developed
       - To be agreed by March 2018
     - Information flow
       - To be agreed by March 2018
     - Standardized reporting formats
       - To be agreed by March 2018
     - Core set of QI Indicators for QoC at national level
       - To be agreed by March 2018
     - Review mechanisms
       - Proposed quarterly review meetings at district level:
         - Annual and semi-annual review meetings at National level

4. Orientation to Districts & Facilities
   - Orientation package (on the above) for learning districts developed
     - Planned in Q1 2018
   - Orientation to learning sites/selected districts completed
     - End of Q1 2018

5. Examples from Implementation
   - BRN Star Rating Assessment
     - BRN Star Rating in 36 Regions
       - All Facility Types, Staged
     - Star Rating Results in 36 Regions
       - 1-Star: 3855, 52%
       - 2-Star: 865, 12%
       - 3-Star: 205, 34%
       - 4-Star: 86, 0%
       - 5-Star: 0, 0%
     - Regional League Table – Star Rating High and Low Performing Regions
       - Region Name | BRN or Non-BRN | Num of Facilities | Num of Facilities Rated | % of Facilities Rated | Percentage of Facilities Rated | Star of Difference | BRN or Non-BRN |
       | | | | | | | |
       | BRN | 152 | 67 | 43% | 43% | 1 |
       | Singita | 213 | 117 | 83% | 83% | 2 |
       | Ngorongoro-R  | 211 | 142 | 68% | 68% | 3 |
       | Ngorongoro-P  | 206 | 145 | 66% | 66% | 4 |
       | Kilimanjaro | 86 | 64 | 88% | 88% | 5 |
       | Mara | 209 | 104 | 52% | 52% | 2 |
       | Zanzibar | 123 | 61 | 50% | 50% | 1 |
       | Kagera | 301 | 289 | 96% | 96% | 1 |
       | Kigoma | 253 | 128 | 70% | 70% | 2 |
       | Mtwara | 265 | 66 | 31% | 31% | 3 |

References
1. MSH, 2017 (Population from Census 2012)
2. Tanzania DHS 2015-16
3. Tanzania Ministry of Health, 2015 - 2016
5. Countdown to 2015, 2015 report
6. Tanzania DHS 2015-16
7. Tanzania 2015 report
8. Tanzania National Demographic Health Survey 2015
9. Tanzania National Demographic Health Survey 2016
10. Tanzania National Demographic Health Survey 2017
11. Tanzania National Demographic Health Survey 2018