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Quality, Equity, Dignity

A Network for Improving Quality of Care  
for Maternal, Newborn and Child Health**Updates – April 2020****REMINDER: 30 April WEBINAR - Tanzania's Star Rating System: from quality assurance to quality improvement in primary health care facilities**

*Thursday 30 April, 2020, at 2 pm Dar es Salaam (EAT), 7 am New York (EST), 11 am Accra (GMT) and 4.30 pm New Delhi (IST) - duration: 1 hour*

Register [here](#). If prompted, enter the password 5Stars

The Network for Improving Quality of Care for Maternal, Newborn and Child Health is organizing a webinar on Tanzania's facility quality assessment system.

The Star Rating System, which has been implemented in all primary care facilities on the mainland – over 6,993 facilities – assesses 11 domains of service delivery and rates them on a scale of 1 to 5 stars.



The webinar will look into the mechanisms through which facility-level quality improvement

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- Dr Talhiya Yahya, Coordinator for Quality Management in Tanzania's Ministry of Health, Community Development, Gender, Elderly and Children.
- Dr Sanam Roder-DeWan, Health Specialist with UNICEF Tanzania and Principal Investigator for the Star Rating Evaluation.
- Nana A. Mensah Abrampah, Technical Officer in the Department of Integrated Health Services, World Health Organization.

The presentations will be followed by a Q & A session.

[Read more](#)

See all [previous Quality of Care Network's webinars](#)

*Photo: Bertha Andrews Ndikwege, her baby and Dr Anna Majule, in Dar es Salaam, Tanzania, in May 2015..*

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### First webinar in a series on 'Transforming care for newborns'

*Organized by the World Health Organization and UNICEF, in collaboration with the Network for Improving Quality of Care for Maternal, Newborn and Child Health*



#### SESSION 1

**8 am GMT, 11 am EAT, 1.30 pm IST duration: 1 hour**

[Read more](#) & [REGISTER](#). If prompted, enter the password Newborns01

With Mary Kinney, Adviser for Newborn Health and Advocacy at Save the Children, and Dr. Ajay Khera, Commissioner, Maternal, Newborn, Child and Adolescent Health, in the Ministry of Health and Family Welfare, India.

#### SESSION 2

**11 am GMT, 2 pm EAT, 4.30 pm IST duration: 1 hour**

[Read more](#) and [REGISTER](#). If prompted, enter the password Newborns01

With Dr. Lily Kak, Team Lead for Newborn Health at USAID, and Silke Mader, Chairwoman of the Executive Board and co-founder of the European Foundation for the Care of Newborn Infants.

*This is the first webinar in a series organized by the World Health Organization and UNICEF on Transforming care for small and sick newborns, in collaboration with the Network for Improving Quality of Care for Maternal, Newborn and Child Health. Experts on neonatal health will present the findings of the [Survive and Thrive: transforming care for every small and sick newborn](#) report, share country experiences, and introduce the World Health Organization's new standards of care for small and sick newborns.*

[See the whole series](#)



## In Sierra Leone, an emergency triage system is driving child mortality down



Many children's deaths could be prevented if the most sick children were identified soon after their arrival in a health facility, and were prioritized to be treated immediately.

The Emergency Triage Assessment and Treatment (ETAT) programme was initially designed by the World Health Organization in 2005 to drastically reduce waiting time, improve flow and access to quality protocol-driven care for children presenting to hospitals in resource-limited settings, and thereby improve pediatric care and outcomes.

ETAT+ whole systems approach has become an integral component of Sierra Leone's efforts to improve the quality of pediatric care. In this new episode of the Quality Talks podcast, Dr. James Bunn, Child Health Specialist at the World Health Organization in Sierra Leone explains the changes that ETAT+ has brought about through improving patient flow, task shifting, and responding to bottlenecks which delay treatment. This has been implemented through new on-the-job training methods including mentoring. He describes how improving quality of care can be possible even in facilities with scarce resources.

[Listen to the episode](#)

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## Updated WHO/UNICEF Water, Sanitation, Hygiene and Waste Management for COVID-19 guidance note

This guidance note is the second edition and supplements existing infection prevention and control (IPC) documents by referring to and summarizing the latest evidence on COVID-19 in water and sanitation supplies. It highlights WHO guidance on water, sanitation, hand hygiene and health care waste which is relevant for viruses (including coronaviruses).



It is written in particular for water and sanitation practitioners and providers.

Download the guidance note [here](#).

*Photo: A nurse showcases handwash techniques in a special newborn care unit at the Community Health Centre in Kolaras, Madhya Pradesh, India, in April 2019. ©UNICEF/UNI286511/ Srishti Bhargwa*

## A digital response for safer childbirths during COVID-19

In response to the global COVID-19



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Health and partners have developed an immediate and digital response for healthcare personnel – particularly midwives – to protect themselves, women and newborns from COVID-19.

The Safe Delivery App is a free mobile application which provides visual, clinical and practical guidance on how to handle the most common childbirth complications.

Through the app, midwives can now get key information, animated video instructions, and check lists as well as guided training to support them to limit the spread of COVID-19 in health facilities, including information on infection prevention, breastfeeding and vertical transmission.

The Safe Delivery App is already being used by midwives and other skilled health personnel providing care during childbirth in over 40 countries worldwide.

Learn more: <https://www.maternity.dk/safe-delivery-app/>  
Download the for Safe Delivery App in Google Play or App store

\*in collaboration with the International Confederation of Midwives (ICM) and UNFPA.

*Photo: Health workers using the Safe Delivery App in a delivery room in India ©Stine Heilmann*

The Network for Improving Quality of Care for Maternal, Newborn and Child Health (Quality of Care Network) works to ensure that every pregnant woman and newborn receives good quality care throughout pregnancy, childbirth and the postnatal period, with the ambitious goal to halve maternal and newborn deaths and stillbirths in health facilities within five years in the participating countries.

The Quality of Care Network is led by countries that are already taking leadership to improve quality of care in health services: Bangladesh, Côte d'Ivoire, Ethiopia, Ghana, India, Kenya, Malawi, Nigeria, Sierra Leone, Tanzania, and Uganda. More countries are expected to join the Network. It is backed by the World Health Organization, UNICEF and UNFPA, and supported by a growing partnership of development organisations, NGOs, professional associations and universities.

It is underpinned by the values of quality, equity and dignity and contributes to achieving the targets of the *Every Woman Every Child Global Strategy for Women's, Children's and Adolescents' Health*.

[www.qualityofcarenetwork.org](http://www.qualityofcarenetwork.org)

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*Top photo: Djanebu Bade with her newborn baby boy at the hospital in Gabu in Guinea Bissau, in January 2020.*

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