



Quality, Equity, Dignity

A Network for Improving Quality of Care
for Maternal, Newborn and Child Health

14-16 February 2017
Lilongwe, Malawi

COUNTRY IMPLEMENTATION STEPS

Bangladesh Example



Translating commitments to Action





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Contextualize the Vision

- Situated QoC on the trajectory of national development
- Celebrated the success of MDG4 and being mindful of the unfinished business
- Used the entry point of ENAP and EPMM and Now linking to SDGs, UHC, EWEC
- Learnt from previous large scale QoC work on BFHI and Women friendly Hospital Initiative and other on-going initiatives to develop a model for facility certification





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Prioritize standards based on:

Epidemiology

Equity

Health System Bottlenecks





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Design QED in national health system

Identified clear milestones to be achieved at National, District, Facility and Community Levels





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Sequencing of Actions





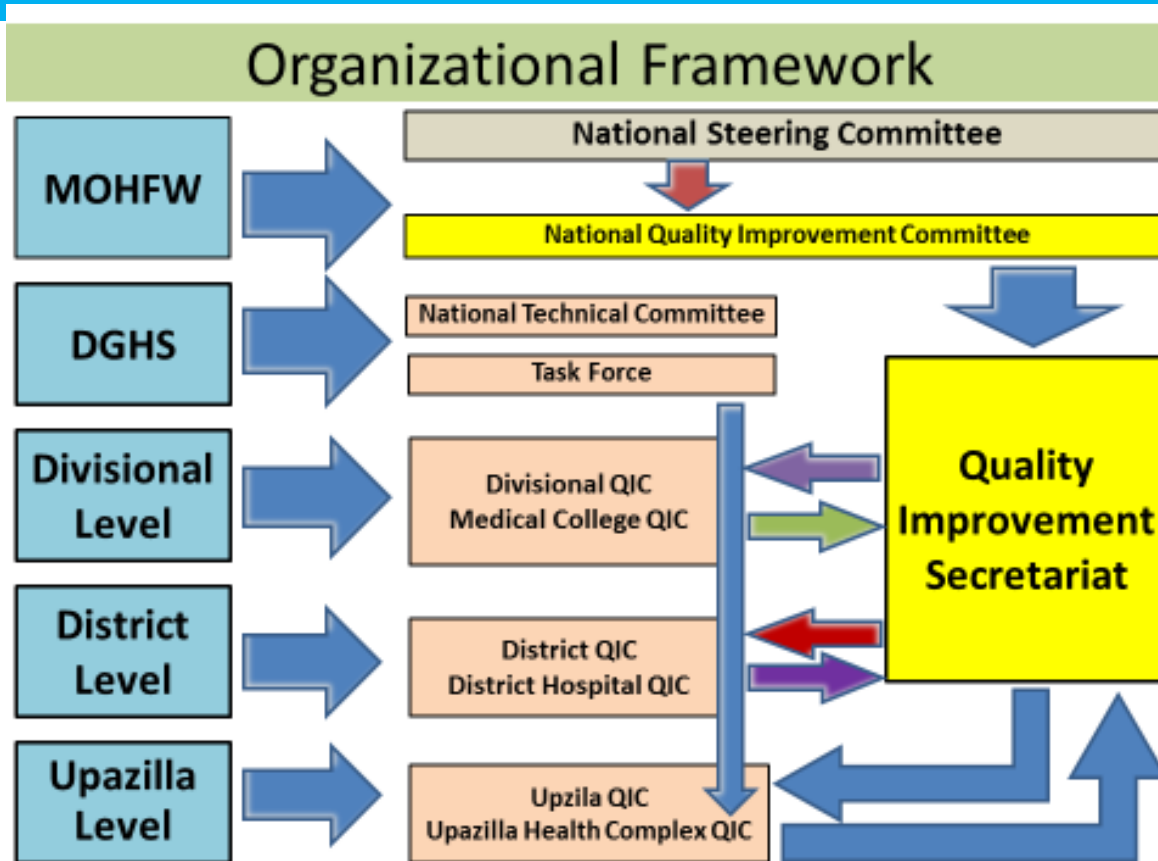
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1. Developed a coordination mechanism led by Quality Improvement Secretariat



2. Joint multi stake-holder review of standards, quality statements and indicators





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3. Reviewed and up-dated existing maternal and newborn SOPs and protocols
4. Reviewed all existing models of QI and discussed the lessons learnt especially on operationalization
5. Agreed on a common design, strategy and approach



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6. Identified first learning district under-served, poor population but having potential for success, good local leadership
7. Conducted a baseline survey covering all standards using selected indicators
8. Common structural issues in majority of facilities taken up for advocacy for HSS inputs



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8. Developed an operational strategy of national and regional pool of QI facilitators

9. Formed district and facility QI teams including community representatives and build their capacity

10. A system developed for periodic mentoring (capability building) and assessment visits including community engagement

Institutional mechanism for QI

MOHFW level

National Steering Committee
 National Quality Improvement committee
Quality Improvement secretariat
FOCAL PERSON

DGHS/DGFP level

National Technical Working Committee
 National Task Force

Sub-National level

Tiers	Administrative level	Facility level
Division	Divisional QIC	<ul style="list-style-type: none"> Sp Hospital QIC MCH QIC
District	District QIC	District Hospital QIC
Upazila	Upazila QIC	Upazila Health Complex QIC
Private Health facility QIC		

Source of funding for QI

OP fund

Leveraging fund



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11. First quality aim: To improve recording and reporting tools

Facility registers and recording and reporting tools being revised

Indicators included in DHIS-II





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Journey to be continued.....

.....Learning collaborative
Scaling up.....

