



Quality, Equity, Dignity

A Network for Improving Quality of Care
for Maternal, Newborn and Child Health

Launch Meeting

14 – 16 February 2017, Umodzi Park, Lilongwe, Malawi

Meeting objectives:

1. Launch the Network and commit to the common goal of improving Quality of Care for mothers and newborns;
2. Share best practices on Quality of Care improvement and agree on an evidence-based framework for coordinated actions;
3. Agree on country roadmaps for improving Quality of Care, and articulate the Network's added value and contribution to realise its potential.

Lead facilitator: Pascal Bijleveld





Tuesday, 14 February 2017: **Technical forum**

07:30 - 08:30	Registration	
08:30 - 08:45	Welcome	Charles Mwansambo – Chief of Health Services Ministry of Health, Malawi Eugene Nyarko – WHO Representative Malawi Johannes Wedenig - UNICEF Representative Malawi Pascal Bijleveld
08:45 - 08:55	Introduction	
08:55 - 09:05	Meeting objectives and agenda	Blerta Maliqi – WHO Nabila Zaka - UNICEF Zainab Naimy – WHO
09:05 – 10:00	Setting the scene: <ul style="list-style-type: none"> • Quality of Care (QoC) in the context of Global Strategy • QoC for MNH vision and framework • Health systems strengthening for quality and equity 	Anthony Costello - WHO Shams Syed - WHO Bernadette Daelmans - WHO Stefan Swartling Peterson – UNICEF
10:00 - 10:30	Facilitated discussion	Ian Askew – WHO
10:30 - 11:00	Break	
11:00 - 11:45	<ul style="list-style-type: none"> • MNH QoC standards • Improvement interventions for QoC 	Wilson Were - WHO Ozge Tuncalp - WHO
11:45 - 12:20	Facilitated discussion	Ian Askew – WHO
12:20 - 12:30	Instructions for the working groups	Zainab Naimy - WHO
12:30 - 14:00	Lunch	

What makes quality of care work: Parallel sessions

	Group 1	Group 2	Group 3
14:00 - 15:30	Systems support quality of care: Financing and Supply Chains	Working with all sectors to deliver Quality of Care	Use of data for Quality of Care
15:30 - 16:00	Break		
16:00 - 17:30	Engaging communities for improved quality, equitable, and dignified care	Business Unusual: Engaging the Private Sector and Using Innovative Approaches to Improve Quality of Care	Building a competent and engaged health workforce. Engaging professional associations to deliver on quality
17:30 - 18:30	Feedback from parallel sessions		
18:30	'Walk and talk' gallery QoC country posters'		



Wednesday, 15 February 2017: **Introducing the Network**

09:00 - 09:20 **Opening session**

09:20 - 09:30 Remarks: Quality, Equity and Dignity for women, children and adolescents Helga Fogstad - PMNCH

09:30 - 09:50 Quality of Care: towards a unified global framework for action Margaret Kruk - Chair of the Lancet Commission on Quality of Care

09:50 - 10:00 Discussion

10:00 - 10:30 Break

10:30 - 12:00 **High level panel:** Successes and challenges to improve quality of care Pascal Bijleveld (moderator)
Representatives from Bangladesh, Côte d'Ivoire, Ethiopia, Ghana, India, Malawi, Nigeria, Tanzania, Uganda countries

12:00 - 12:20 **Key note speech and Launch of the Network** Anthony Costello
Chimwemwe Banda - Acting Secretary for Health
Peter Kumpalume - Honourable Minister of Health, Malawi

12:20 - 12:30 **Group Photo**

12:30 - 14:00 Lunch and Press conference

14:00 - 14:30 The Network's strategic objectives Pierre Barker - IHI
Blerta Maliqi - WHO

14:30 - 16:30 **Review of the Strategic Objectives of the Network from the country and global perspective** Group work
Refreshments during group work

Theme 1: LEADERSHIP - Build and strengthen national institutions and mechanisms for improving quality of care in the health sector

Theme 2: ACTION - Accelerate and sustain implementation of quality of care improvements for mothers and newborns

Theme 3: LEARNING - Facilitate learning, share knowledge and generate evidence on quality of care.

Theme 4: ACCOUNTABILITY: Develop, strengthen and sustain institutions and mechanisms for accountability for quality of care

16:30 - 17:30 Feedback from the groups Pascal Bijleveld

17:30 - 18:00 Reflections from agencies on how the network strategic objectives fit with regional priorities Anneka Knutsson - UNFPA
Gabriele Fontana - UNICEF
Phanuel Habimana - WHO

18:15 **Reception hosted by the government of Malawi and the PMNCH**



Thursday, 16 February 2017: **Country planning and next steps**

Time	Theme	Format/Speaker
08:30 - 09:30	Development and implementation of country plans <ul style="list-style-type: none">• Learning from experience: country example• Implementation guidance and the Learning Platform• Discussion	Blerta Maliqi, Bernadette Daelmans, Pierre Barker
09:30 - 10:00	Monitoring and Evaluation	Ben Nemser – UNICEF/WHO
10:00 - 10:30	Discussion	Kathleen Hill - MCSP Theresa Diaz – WHO
10:30 - 11:00	Break	
11:00 - 12:30	Introduction to group work Review of country roadmaps Group work on: <ul style="list-style-type: none">• country situation analysis• develop country plans• suggest next steps	Zainab Naimy Country specific, self-facilitated working groups
12:30 - 13:30	Lunch	
13:30 - 15:00	Peer review of country roadmaps	2 countries per group, self-facilitated 5 working groups
15:00 - 15:30	Break	
15:30 - 16:30	Next steps: Highlights from country roadmaps and solutions	Feedback from country teams. Facilitated panel
16:30 - 17:30	Moving forward as a Network Way forward Closing	Remarks by partners Anthony Costello WHO, UNICEF, Government of Malawi