



# 3RD NATIONAL PATIENT SAFETY AND HEALTHCARE QUALITY

## CONFERENCE 2021

THEME

**NO QUALITY, NO COVERAGE**  
Safe Maternal and Newborn Care Now

**15 -17 SEPT. 2021** 9:00AM - 4:00PM @ LABADI BEACH HOTEL, ACCRA

## PROGRAM OUTLINE

**Medical and Dental Council Accredited, Pharmacy Council Accredited**





**Her Excellency Mrs. Rebecca Akuffo-Addo**  
First lady of the Republic of Ghana



**Hon. Kwaku Agyemang Manu**  
Minister for Health -Ghana



**Dr. Patrick Kuma-Aboagye**  
Director General – Ghana Health Service



# SPONSORS



PHARMACCESSGROUP



Japan International Cooperation Agency



# DAY 1

WEDNESDAY 15TH SEPTEMBER 2021

## SESSION 1.1 – OPENING

TIME	ACTIVITY
8.00am	Registration
9:00am	Opening prayer – <b>Dr. Edward Antwi</b>   Program Head-Child Health, Family Health Division GHS
9:05 am	Introduction of chairman MC –
9.10am	Chairman's remarks <b>Professor Richard Adanu</b>   Rector – Ghana College of Physicians & Surgeons
9.20am	Welcome Address <b>Dr. Anthony Adofo Ofose</b> Deputy Director General- Ghana Health Service
9.35am	Remarks by Health Partners <ul style="list-style-type: none"><li>• PATH</li><li>• UNICEF</li><li>• CRS</li><li>• <b>WaterAid</b> Ghana</li><li>• <b>SAFE CARE</b></li></ul>
10:15 am	Chairman's Closing Remarks <b>Professor Richard Adanu</b>   Ghana College of Physicians & Surgeons.
10:30 am	Exit of Dignitaries with Musical interlude
10:30 –11:00 am	Poster Viewing, Coffee Break & Networking Sessions

### MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters

**Mr. Emmanuel Asare** – Regional Quality Manager | Greater Accra Regional Health Directorate – Ghana Health Service

# DAY1

## SESSION 1.2 – GENERAL SESSION : 11.00AM – 1.00PM

CHAIRPERSON – DR. EMMANUEL TINKORANG | REGIONAL DIRECTOR OF HEALTH SERVICE- ASHANTI REGION

TIME	ACTIVITY
11.00am – 11.15am	<b>Topic.</b> The relationship between safety culture of maternity staff and adverse events in maternal care in Ghana. <b>Presenter:</b> <b>Prof. Aaron Asibi Abuosi</b>   Associate Professor of Health Policy and Management, University of Ghana Business School.
11.15am – 11.30am	<b>Title:</b> Using Networks of Practice to accelerate Quality Improvement of RMNCAH & Nutrition in Ghana – the <b>MOMENTUM</b> approach. <b>Presenter:</b> Dr. Puis Essandoh   Director, MOMENTUM Project
11.30am -11.45am	<b>Topic :</b> The impact of nursing rotation on advanced newborn care in Ghana <b>Presenter:</b> <b>Medge Owen</b>   Project Director, KYBELE
11.45am -12.00 pm	<b>Title:</b> Retired but active membership model for Quality Maternal and Newborn Health Service Delivery in Rural Ghana: Processes, Achievements and Lessons Learned <b>Presenter:</b> <b>Mr. Adam Haliq</b>  Catholic Relief Services  Ghana
12.00pm -12.15pm	<b>Title:</b> Ghana Health Service Tele-Health Program: A platform for Quality Improvement of Health Service <b>Presenter:</b> <b>Dr. Wisdom Atiwoto</b>   Head – M&E , PPME, Ghana Health Service
12.15pm -1.00pm	Discussions

LUNCH AND NETWORK SESSIONS - 1.00PM -2.00PM

### MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters

**Mr. Emmanuel Asare** – Regional Quality Manager| Greater Accra Regional Health Directorate – Ghana Health Service

15-17 SEPT. 2021 | 9:00AM – 4:00PM

LABADI BEACH HOTEL, ACCRA



# DAY1

## SESSION 1.3 – SAFETY AT POINT OF CARE

CHAIRPERSON – MR. DANIEL MUMUNI | COUNTRY REPRESENTATIVE - CATHOLIC RELIEF SERVICES

TIME	ACTIVITY
2.00pm – 2.15pm	<p><b>Topic.</b> Topic Impact of WASH-IPC in promoting safe maternal and newborn care: A look at Bongo and Kasena Nankana Presenter: <b>George Yorke, Fauzia Aliu &amp; Akosua Ogyiri</b></p>
2.15pm – 2.30pm	<p><b>Title:</b> The role of Aqueous ozone technologies on infection prevention and control (Virtual) Presenter: <b>Stu Burrow</b>   Corporate Caddie, British Columbia, Canada , Samuel Whyte  O3AFRICA &amp; Ward Prime Cleanore Solutions, U.S.A</p>
2.30pm – 2.45pm	<p><b>Title:</b> Title: Quality newborn care – a vision and mission to reducing mortality Presenter: <b>Dr. Charlyne Kilba</b>   Pediatric Society of Ghana</p>
2.45pm – 3.00pm	<p><b>Topic :</b> Topic: Making Every Baby Count Initiative (MEBCI) 2.0, Highlights of the First Year Presenter: <b>Dr. Chinbuah Amanua</b>   In-country Manager, KYBELE</p>
3.00pm – 3.15pm	<p><b>Topic:</b> Post partum mothers appraisal of maternal health services during intra and post-partum periods using exit interviews Presenter: <b>Ambrose Naawa</b>, QoC Network  Upper West Regional Health Directorate</p>
3.15pm – 4.00pm	<p>Discussions</p>

CLOSING : 4PM

MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters

**Mr. Emmanuel Asare** – Regional Quality Manager| Greater Accra Regional Health Directorate – Ghana Health Service



# DAY 2

THURSDAY 16TH SEPTEMBER 2021

## SESSION 2.1 - COMMUNITY PARTICIPATION IN ADVANCING QUALITY OF CARE

CHAIRPERSON - DR. KOFI ISSAH | DIRECTOR FAMILY HEALTH DIVISION, GHANA HEALTH

TIME	ACTIVITY
8.55am	Opening prayer - <b>Joyce Amponsah</b>   Program Officer - Institutional Care Division GHS
9.00am -9.15am	<b>Title:</b> Empowering communities to demand quality healthcare services for safe maternal and newborn care- inspiring stories from 3 districts <b>Presenter:</b> <b>George York, Fauzia Aliu &amp; Akosua Ogyiri</b>   WaterAid Ghana
9.15am - 9.30 am	<b>Title:</b> Partnering Communities for Quality of Care-success stories on the Community Scorecard from the Western Region <b>Presenter:</b> <b>QoC Network</b> , Western Regional Health Directorate
9.30am - 9.45am	<b>Topic :</b> Improving rural healthcare: community-led construction of staff accommodation in rural Northern Ghana. <b>Presenter:</b> <b>Dr. Braimah Baba Abubakari</b>   QoC Network, Northern Region Health
9.45am - 10.00 am	<b>Topic:</b> Topic: The impact of perinatal death on families in Ghana: A situational analysis. <b>Presenter:</b> <b>Mr. Emmanuel Adongo</b>   Family Health Division, UNICEF & University of Ghana
10.00am-10.15am	<b>Topic:</b> Treatment for Neonatal Jaundice: the firefly phototherapy Equipment in focus <b>Presenter:</b> <b>Mr. Albert Ankrah</b>   CEO, Africa Health Supplies Ltd
10.00am -11.00am	Discussions

SNACK BREAK: 11.00AM- 11.30AM

MC's

**Mr. Seth Kwasi Frimpong Adjei** - Snr. Health Promotion Officer - Health Promotion Division - Ghana Health Service Headquarters  
**Mr. Emmanuel Asare** - Regional Quality Manager| Greater Accra Regional Health Directorate - Ghana Health Service

# DAY 2

## SESSION 2.3 – GENERAL SESSION

CHAIR - MS VIDA DUTI | COUNTRY REPRESENTATIVE - IRC

TIME	ACTIVITY
2.00pm – 2.15pm	<b>Title:</b> Delivery of Essential Supplies for safe Childbirth in Rural Ghana: the Case of Modified Health Commodity Delivery vans <b>Presenter:</b> <b>Dr. Mohammed Ali</b>   Catholic Relief Services
2.15pm – 2.30pm	<b>Title:</b> Why are healthcare workers getting infected with SARS-COV-2?- A case control study in Bono East Region <b>Presenter :</b> <b>Dr. Fred Adomako</b>   Regional Director of Health Service, Bono East
2.30pm – 2.45pm	<b>Title:</b> What are our patients saying about the Quality of Essential Services during the COVID-19 pandemic?- Patient perspectives of experience of care <b>Presenter:</b> <b>IRC Ghana and Institutional Care Division – Ghana Health Service</b>
2.45pm – 3.00pm	<b>Title :</b> Improving Medication safety: An example from Eastern Region <b>Presenter:</b> <b>Pharm Leslie Vanderpyuie</b>   Eastern Regional Health Directorate
3.00pm–3.15pm	<b>Title:</b> Counting every newborn and making them count-quality data as a systemic missing link in quality neonatal care in Ghana <b>Presenter:</b> <b>Dr. Alex Manu</b>   Family Health Division, Ghana Health Service.
3.15pm–3.30pm	<b>Title:</b> WASH- a critical tool in the fight against AMR in Ghana <b>Presenter :</b> <b>Dr. Appiah –Korang Labi</b>  WHO Ghana AMR Fellow
3.30pm – 4.00pm	Discussions

4.00PM: CLOSING

CLOSING PRAYER: MC

MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters

**Mr. Emmanuel Asare** – Regional Quality Manager| Greater Accra Regional Health Directorate – Ghana Health Service

# DAY 3

FRIDAY 17TH SEPTEMBER 2021

## SESSION 3.1: WORLD PATIENT SAFETY DAY

TIME	ACTIVITY
8.00am	Registration
9:00am	Opening prayer – <b>Rev. Dr. Martin Boamah</b>   Obstetrician Gynecologist, Ridge Hospital, GHS
9:05 am	Introduction of chairman MC – <b>Winston Amoah</b>   Super Morning Show–Joy fm
9.10am	Chairman's remarks <b>Dr. Asamoah Baah Anarfi</b>   Former Deputy Director General, World Health Organization, Geneva
9.20am	Welcome Address <b>Dr. Patrick Kuma-Aboagye</b> – Director General – Ghana Health Service
9.35am	Remarks by Health Partners <ul style="list-style-type: none"><li>• <b>Queen Mothers Foundation</b></li><li>• <b>Ghana Medical Association</b></li><li>• <b>Advocacy For Medical Malpractice Victims</b></li><li>• <b>USAID</b></li><li>• <b>World Bank</b></li><li>• <b>World Health Organization</b></li></ul>
10:00am	Address by: <b>Hon. Kweku Agyemang Manu</b>   Minister for Health –Ghana
10:15 am	Musical interlude
10:20 am	Key Note Speaker address by: <b>Her Excellency Mrs. Rebecca Akuffo-Addo</b> First lady of the Republic of Ghana
10:35 am	Chairman's Closing Remarks <b>Dr. Asamoah Baah Anarfi</b>   Former Deputy Director General, World Health Organization, Geneva
10.50am	Vote of thanks <b>Dr. (Mrs.) Mary Eyram Ashinyo</b> Deputy Director Quality Assurance  Ghana Health Service
10:55 am	Exit of Dignitaries with Musical interlude MC- <b>Palm Wine Musical Group</b>
10:55 am	Group photograph and Media Engagement of Dignitaries   <b>Kekjason Event Planners</b>
11.15am – 12.00pm	Coffee Break & Networking Sessions

MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters

**Mr. Emmanuel Asare** – Regional Quality Manager | Greater Accra Regional Health Directorate – Ghana Health Service

# DAY 3

## SESSION 3.2: THEME PRESENTATIONS

CHAIRPERSON – DR. SODZI SODZI-TETTEY | VICE PRESIDENT, GLOBAL HEALTH, INSTITUTE FOR HEALTHCARE IMPROVEMENT

TIME	ACTIVITY
12.00 pm– 12.20pm	<b>Topic:</b> Celebrating the World Patient Safety Day- the Patient Safety Journey, milestones, Successes and next steps (Virtual) <b>Presenter:</b> <b>Dr. Pierre Claver Kariyo</b>  World Health Organization – Africa Region
12.20pm – 12.40pm	<b>Topic:</b> Topic: Patient Safety-Advancing safe maternal and newborn care. <b>Presenters:</b> <b>Dr. Innocent Nuwagira</b>   World Health Organization – Africa Region
12.40pm – 1.00pm	Discussions

LUNCH & NETWORK SESSION: 1.00PM – 2.00PM

### MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters  
**Mr. Emmanuel Asare** – Regional Quality Manager| Greater Accra Regional Health Directorate – Ghana Health Service



# DAY 3

FRIDAY 17TH SEPTEMBER 2021

## SESSION 3.3: – PROGRAM & POLICY APPROACHES TO QUALITY AND PATIENT SAFETY

CHAIRPERSON – DR. ANTHONY OFOSU | DEPUTY DIRECTOR GENERAL – GHANA HEALTH SERVICE

TIME	ACTIVITY
2.00pm -2.15pm	<b>Title:</b> Engaging the Private sector for safe maternal and newborn care. <b>Presenter:</b> Ministry of Health and the World Health Organization, Ghana Dr. Elom Otchi, Joint Presentation -WHO & PPME - Ministry of Health
2.15pm – 2.30pm	<b>Title:</b> USAID Quality Services for Health (Q4H) – A Project Overview <b>Presenter :</b> Ms. <b>Nadia Tagoe</b> & Dr. <b>James Sarkodie</b> l USAID Q4H Project
2.30pm – 2.45pm	<b>Topic:</b> Draft Essential Services Package <b>Presenter:</b> Dr. Maureen Martey  PPME - Ministry of Health, Dr. Ernest Opoku (Lead Consultant) & Dr. Sam T Kwashie (Consultant)
2.45pm – 3.00pm	<b>Topic:</b> The National Healthcare Quality Strategy –Status and way forward <b>Presenter:</b> Dr. <b>Ernest Asiedu</b>   PPME – Ministry of Health
3.00pm-3.15pm	<b>Topic:</b> Improving Quality and Safety through 5S-KAIZEN-TOM approach: Initial Gains and Next Steps <b>Presenter:</b> Dr. Mary E. Ashinyol  ICD- Ghana Health Service
3.15pm-3.30pm	<b>Title:</b> Strengthening Quality Governance in National Health Systems <b>Presenter:</b> Dr. Sodzi Sodzi-Tettey.  Vice President, Global Health, Institute for Healthcare Improvement

3.45pm : Closing remarks – Dr. Patrick Kuma-Aboagye |Director General - Ghana Health Service  
Closing prayer: Ms Christina Akufo | Quality Assurance Department -Institutional Care Division- GHS

MC's

**Mr. Seth Kwasi Frimpong Adjei** – Snr. Health Promotion Officer – Health Promotion Division – Ghana Health Service Headquarters  
**Mr. Emmanuel Asare** – Regional Quality Manager | Greater Accra Regional Health Directorate – Ghana Health Service

## CONFERENCE PLANNING COMMITTEE MEMBERS

No.	NAME	ORGANIZATION
1.	Dr. Patrick Kuma Aboagye	ODG –GHS
2.	Dr. Samuel Kaba Akoriyea	ICD - GHS
3.	Dr. Mary Eyram Ashinyo	ICD - GHS
4.	Dr. Isabella Sagoe-Moses	FHD - GHS
5.	Dr. Edward Antwi	FHD - GHS
6.	Mrs. Christiana Akufo	ICD - GHS
7.	Ms. Joyce Amponsah	ICD - GHS
8.	Ms. Gifty Nagai	ICD - GHS
9.	Mr. Jacob Acquah Andoh	PRO-GHS
10.	Ms. Yvonne Ampeh	PPME-GHS
11.	Dr. Angela Ackon	WHO
12.	Dr. Sofonias Asrat	WHO
13.	Dr. Roseline Doe	WHO
14.	Dr. Paul Dsane-Aidoo	WHO
15.	Dr. Patience Cofie	PATH
16.	Mr. Kofi Aburam	PATH
17.	Mr. George Yorke	WaterAid
18.	Ms. Nadia Tagoe	USAID
19.	Ms. Karen Caldwell	JHPIEGO
20.	Ms. Jemilatu Mashood	CRS
21.	Mr. Abubakari Wumbei	IRC
22.	Ms. Salomey Akparibo	UBORA
23.	Ms. Bonifacia Benefo Agyei	PharmAccess
24.	Dr. Puis Essandoh	USAID Momentum
25.	Dr. Priscilla Wobil	UNICEF

**Any  
info.**

Contact conference secretariat at [pshq@ghsmai.org](mailto:pshq@ghsmai.org) or call **Dr. Samuel Kaba** - 0276634699, **Dr. (Mrs.) Mary Ashinyo** (Deputy Director Quality Assurance - 0208182647, **Ms. Christiana Akufo** - 0246066615, **Ms. Joyce Amponsah** - 0244621144

